**System Evaluation**

**Please choose the option that is the most appropriate.**

1. How easy did you find the process of adding Products, Members and Employees to the database?

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Very Hard** | **Hard** | **Normal** | **Easy** | **Very Easy** |
|  |  |  |  |  |

If you choose either **Very Hard** or **Hard** please specify why below:

………………………………………………………………………….…………………………………………………………………………………………………………………………………………………………………………………………………………………….……………………………………………………………………………………………………………………………………………….

1. How easy did you find the process of editing the Products, Members and Employees?

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Very Hard** | **Hard** | **Normal** | **Easy** | **Very Easy** |
|  |  |  |  |  |

If you choose either **Very Hard** or **Hard**, please specify why below:

………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………

1. How easy did you find the process for searching for a product in the database?

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Very Hard** | **Hard** | **Normal** | **Easy** | **Very Easy** |
|  |  |  |  |  |

If you choose either **Very Hard** or **Hard**, please specify why below:

………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………

1. When searching for a Product, was an image displayed by the system to aid in finding the Product you wanted?

**Please circle the most appropriate answer.**

Yes / No / I did not search for a product

1. The system has the ability to automatically change the stock of the products when they are purchased in an order. Did you find this feature helpful?

**Please circle the most appropriate answer.**

Yes / No / I did not create any orders

1. Did you come across any problems when creating and saving a new order?

**Please circle the most appropriate answer.**

Yes / No / I did not create an order

Could you suggest any improvements that could be made to the creating order system?

………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………

1. When the stock of a specific product fell below 5, did the system inform you of this the next time an employee logged on?

**Please circle the most appropriate answer.**

Yes / No / Not Applicable

1. Did the categorisation of the products aid in searching for a product in the system?

**Please circle the most appropriate answer.**

Yes / No / I did not search for a product

If you selected **No,**could you suggest any improvements to the categorisation?

………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………

1. The system has the ability to predict the future sales of each product. When on the Managing stock interface, a graph is displayed to show the sales of the product over time.

Did you find the data in the graph easy to interpret?

**Please circle the most appropriate answer.**

Yes / No

If **No** please suggest any improvements that could be made so that the data can be interpreted better:

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1. Did you make use of the keyboard shortcuts within the system?

**Please circle the most appropriate answer.**

Yes / No

If you selected **Yes**, how useful did you find the keyboard shortcuts, where 1 is not useful at all and 5 is extremely useful?

**Please circle the appropriate answer.**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **1** | **2** | **3** | **4** | **5** |

Could you give any improvements that could be made to the keyboard shortcuts within the system?

………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………

1. Between the range of 1 and 5, 1 being awful and 5 being exceptional, how well was the invoice structured?

**Please circle the appropriate answer.**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **1** | **2** | **3** | **4** | **5** |

Could you suggest upon any improvements that could be made to the invoice?

………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………

1. When using the search window, was the ability to organise the table by ascending and descending order useful?

**Please circle the most appropriate answer.**

Yes / No / I did not try to organise the data.

1. Did you come across any problems with the system that have not previously been specified?

**Please circle the most appropriate answer.**

Yes / No

If you chose **Yes**please specify the problem below:

………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………

1. Suggest any improvements that could be made to the user interface, and the way in which data is presented to the user:

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1. Suggest any additional features that could be added to the system in the future:

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**Date: Signature:**